



# SEA RANCH CONNECT<sup>™</sup> Residential Telephone Menu

## New Portal System

### ACCESS VOICEMAIL

- Dial \*98 from the phone that is connected to your account
- Enter your 4-digit PIN, followed by # (Your default PIN is 1234)
- Press 1

### VOICEMAIL ACTIONS

- 1 Skip Message
- 2 Save Message
- 3 Delete Message
- 9 Repeat Message
- 0 Exit Menu

### REMOTE ACCESS TO VOICEMAIL

- Dial your 10-digit phone number from a phone not connected to your account
- When you hear your voicemail greeting, press #
- Enter your 4-digit PIN

**IF YOU HAVE ANY QUESTIONS,  
PLEASE CONTACT US:**

 1-866-270-1613

 [support@searanchconnect.org](mailto:support@searanchconnect.org)

 [SeaRanchConnect.org](http://SeaRanchConnect.org)



## ENABLE CALL FORWARD

- Dial \*72
- Enter 4-digit PIN
- Press 1

## DISABLE CALL FORWARD

- Dial \*72
- Enter 4-digit PIN
- Press 2

## CALL WAITING

Enable: Dial \*43

Disable: Dial \*44

Disable User Call Waiting Next Call:

Dial \*70



## STAR CODES

### CALL RETURN

Dial \*69

### CALL TRACE

Dial \*57

### CALL FORWARD BUSY MENU

Dial \*90

### ANONYMOUS CALL REJECT

Dial \*77

### MANAGE CALLER ID FOR ALL CALLS

Dial \*68

### BLOCK CALLER ID PER CALL

Dial \*67 + number of the party you're trying to hide your caller ID

### UNBLOCK CALLER ID PER CALL

Dial \*65 + number of the party you want to see your caller ID

## LOG-IN TO PHONE PORTAL

<https://searchconnect.user.alianza.com>